

## JFF's Support for Community Colleges through the Student Success Center Network

### WHAT DO COLLEGES NEED AND WHY?

Leading large-scale change efforts such as guided pathways is complex, difficult, and years-long work. JFF knows that colleges need support—and that students don't have time to wait. We also know the market for community college technical assistance (TA) is fragmented. Over 400 organizations and individuals offer TA to colleges, providing an array of options for colleges which may not have the capacity or information to leverage what is available. The quality and impact of these TA efforts vary and are difficult to verify. In addition, services are expensive, and not all colleges and states have access.

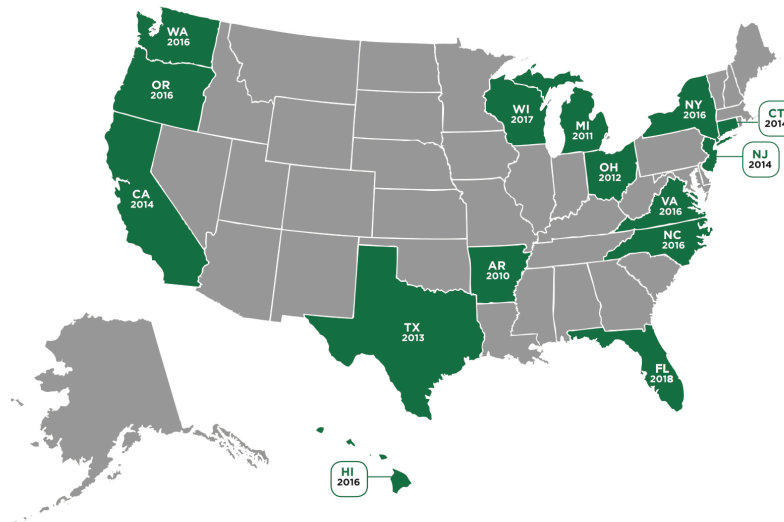
### HOW DOES JFF SUPPORT COLLEGES?

In response, JFF has developed a national system for bringing high-quality TA services to colleges to support them with implementing guided pathways. We work with a cadre of national TA providers that offer expertise in several areas of guided pathways, including:

- Foundations for guided pathways
- Assessment for guided pathways
- Redesigning advising and student supports
- Supporting underprepared students
- Coaching support for guided pathways
- Leading and managing change

### JFF'S STATE PARTNERS: STUDENT SUCCESS CENTERS

JFF has helped 15 states launch Student Success Centers—statewide organizations that support their community colleges' efforts to develop guided pathways and increase student completion. Centers help colleges align priorities, integrate student success efforts, maximize resources, and present a collective voice of practitioners in policy discussions. As manager of the national Student Success Center Network (SSCN), JFF provides opportunities for Centers and their colleges to learn from one another and from experts in the field. Centers have access to JFF's network of TA providers, other shared resources, and support to scale effective practices statewide. Below is an SSCN map:





## GUIDED PATHWAYS IMPLEMENTATION SERVICES

Colleges in the SSCN have access to the following services focused on guided pathways implementation through their states' Student Success Centers. These services are offered at no cost to the Centers, through funding to JFF from national and local foundations.

Service Area	National Provider	Offerings for SSCN Colleges Via the Centers
Foundations for Guided Pathways	National Center for Inquiry & Improvement (NCII)	Training, workshops, and presentations on foundational topics related to guided pathways for college faculty, staff, and administration, including: introduction to guided pathways, program mapping, designing meta-majors, financial sustainability, and return-on-investment.
Assessment for Guided Pathways	Community College Research Center (CCRC)	Webinars, trainings, and customized support for Centers and their colleges around using the Scale of Adoption Assessment (SOAA) to gather information about colleges' adoption of guided pathways practices and provide formative feedback on colleges' efforts to plan and implement pathways reforms.
Redesigning Advising and Student Supports	Achieving the Dream (ATD)	Tools, webinars, workshops, and institutes for college teams focused on redesigning advising and student supports through an integrated and holistic approach to helping students through guided pathways.
Supporting Underprepared Students	Carnegie Math Pathways/WestEd	Webinars, consultation, and in-person workshops for college teams on the design, implementation, and alignment of math pathways with guided pathways efforts—customized for state context.
	Dana Center Mathematics Pathways	
Coaching Support	Achieving the Dream	<p><b>Guided Pathways Coaching Training program:</b> Pathways coaches from across the SSCN are working through Centers to implement and support Center-identified guided pathways efforts at their colleges.</p> <p><b>Coaching grant RFP program:</b> Several Centers are receiving targeted resources and TA to design and implement coaching programs to support their colleges' implementation efforts.</p>
	Baldwin Consulting	
	Community College Research Initiatives (CCRI)	
	Coaching grants and subawards to Centers	
Change Leadership	The Aspen Institute	Tools, curricula, and customized workshops on guided pathways leadership, change management, leading for equity, and hiring tools and processes for college teams.

## FIND OUT MORE

Learn more about the Student Success Center Network at [www.jff.org/sscnetwork](http://www.jff.org/sscnetwork). If your state has a Center, find its website here too, and contact the Center to learn more.

For more information about JFF and the services it provides to colleges through the SSCN, contact Stacey Clawson at [sclawson@jff.org](mailto:sclawson@jff.org) or Andrea Juncos at [ajuncos@jff.org](mailto:ajuncos@jff.org).